

MyCreditUnion.gov provides online resources dedicated to helping people of all ages learn how to make smarter financial decisions for a stronger, brighter future.



Saving & Investing



Money 101



Going to College



Home Ownership



Checking & Credit Cards



Preventing Fraud



Buying a Car



Consumer Loans



Dealing with Debt



Planning for the Unexpected

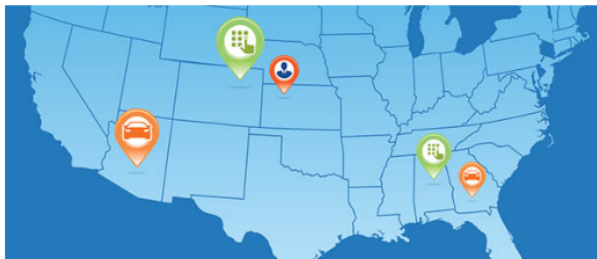


Retirement



Life Events

Credit Union Locator



Activities & Apps



About NCUA

The National Credit Union Administration is the independent federal agency that regulates, charters and supervises federal credit unions. NCUA operates the National Credit Union Share Insurance Fund insuring the savings of account holders in all federal credit unions and majority of state-chartered credit unions. The Office of Consumer Financial Protection reflects NCUA's heightened focus on consumer financial protection. Established in 2010, the Office of Consumer Financial Protection operates NCUA's Consumer Assistance Center.

Office of Consumer Financial Protection
NCUA Consumer Assistance Center

800 755 1030
MyCreditUnion.gov





LEARN About Credit Unions

You may be able to **join a credit union** based on where you **live, work, worship or your membership in an association**. Learn how to locate, join or even start a credit union. Compare credit union and bank interest rates or find out how credit unions are different from banks.



HOW CAN NCUA HELP?

NCUA's **Consumer Assistance Center** assists consumers in resolving disputes with credit unions and providing information about federal financial **consumer financial protection and share insurance** matters.

Have **questions about your consumer rights** or a federal consumer financial protection law and regulation? Check out NCUA's **Find An Answer knowledgebase**.

Have questions about how to **file a complaint**? Contact the NCUA Consumer Assistance Center at **1-800-755-1030** Monday through Friday from 8:00 a.m. to 5:00 p.m. ET. You can also submit an inquiry or complaint about a credit union to NCUA at **MyCreditUnion.gov**.

FINANCIAL TOOLS & RESOURCES

Find **free consumer resources and information** for all ages, including:

- mortgage and consumer loan calculators
- college planning, car and home ownership resources
- games, apps & activities
- financial services for servicemembers
- saving, investing and retirement resources
- Money 101 An introduction to money and money facts

Locate answers to frequently asked questions in the **Find an Answer knowledgebase** or use the **Glossary** to look up common financial terms.



Share Insurance ESTIMATOR

Use the **Share Insurance Estimator** at **MyCreditUnion.gov/estimator**, to calculate your share insurance deposit coverage. Visit www.mycreditunion.gov/share-insurance for additional share insurance resources.

Are Your Deposits INSURED?

Federally insured credit unions offer a safe place for you to save your money.

Deposits are insured up to **\$250,000 per individual depositor**, per insured credit union, for each account ownership category.



credit union LOCATOR

Use the **NCUA's Credit Union Locator** tool found at <http://go.usa.gov/9nBH>.

View a credit union's address, phone number, website, services offered and driving directions. **Free app** is available in the **Apple** or **Google Play** app stores.

